HUME CITY COUNCIL

Public Toilets in Open Space Framework - Draft

Role of the Framework

This Framework sets out objectives and principles for providing public toilets in open space in the City of Hume. It relates to toilets managed by Council and does not cover public toilets in civic buildings

Part 2 sets out recommendations for priority works for the next 15-20 years and will be refreshed every four years to reflect progress and updated audits.

Purpose

To provide reliable public toilets in open space reserves that encourage more people of all ages, abilities and needs to visit parks and stay longer.

This is important for providing a connected, inclusive and active Hume.

Objectives for Hume's Public Toilet Network

Hume City Council aims to ensure public toilets are:

- **Equitably Located** – Distributed fairly across Hume
- **Safe** – Designed and maintained to foster safety and confidence for users and local community
- **Accessible to All** – Easy to find and use for people of all ages, abilities, and needs
- **Well-Designed** – Practical, environmentally sustainable, and suited to the character of the reserve
- **Clean and Reliable** – Regularly cleaned and kept in good working order
- **Helpful for People in Need** – Supporting people experiencing a lack of personal amenities

Types of Public Toilets in Open Space

Custom Built Stand-Alone Public Toilets



Relates to standalone public toilets in reserves with higher surveillance by passers-by. Usually supports 3+ cubicles and can support potential changing places facilities and attached shelter area. Designed and constructed with high durability materials

Semi-Automatic Public Toilets



Relates to public toilets serviced by a third-party provider. Usually supports two accessible cubicles with baby change facilities. Includes automatic doors, fault & usage reporting, audio and visual cues, emergency sensors & security intercom.

Co-Located Pavillion Public Toilets



Relates to pavilions with an external-facing door that enables daily access for the general public. Council is responsible for cleaning, not the pavilion lessee. For large reserves over 9ha, which require 3+ cubicles, standalone toilets in a different visitor area of the park may also be needed.

Guiding Principles - Public Toilets in Open Space Program

Program Goal

Hume City Council is committed to providing public toilets in parks across the municipality.

An accelerated program since 2022 has resolved many priority service gaps with over 20 new toilets.

Council will stabilise the provision of public toilets in an equitable way, along with establishing a renewal program to update older toilets not meeting accessibility and inclusion standards.





Landscape Guidelines

When locating public toilets in open space , refer to the Landscape Guidelines for Public Toilets to assist in design, siting and standards.

Design will also align with the upcoming Draft Community Infrastructure Design Guidelines.

Scheduling of priorities considers the following

Readiness to proceed

Council undertakes two public toilet projects per year on average. Timeline priority is based on the following:

- ☐ Toilet project can be aligned with other works
- ☐ Masterplan (or equivalent) has been undertaken
- ☐ Due diligence investigations have been undertaken (ecological, cultural, water, sewer, power supply)

Principles and Criteria for Public Toilet Projects

To best address public toilet service gaps and to locate public toilets in reserves with higher demand, check the following:

New projects must address at least one of these priorities:

Hierarchy and Primary Function Priorities

Parks with a variety of visitor experiences (such as play, picnics, sports, events, walking loops) invite people to stay for over two hours and are a priority for new public toilets.

Is the proposed new public toilet located within a:

- ☐ 'Regional' or 'District' recreation reserve with a primary function of 'sport' or 'social recreation', or
- ☐ 'Regional', 'district' or 'neighbourhood' park with a primary function of 'urban and civic'

Location Equity Priorities

Public toilets in open spaces are prioritised in suburbs with fewer public toilets per person than other suburbs.

Is the proposed new public toilet located in:

- ☐ a 'location equity' provision gap (see Part 2)

Upgrade projects must address all of the following:

Accessibility standards

Public toilets in parks need to meet accessibility standards. Upgrades that deliver all of the following are supported:

- ☐ at least one accessible cubicle in line with Aust Standards for Access and Mobility (AS 1428.1)
- ☐ at least one all-gender access cubicle
- ☐ building design and features that discourage unsafe behaviours and vandalism
- ☐ carparking located close to the toilets - max 50m. This can include indented carparking
- ☐ seamless continuous all-abilities path from carpark

Cubicle Provision Priorities

Public toilets in parks should have at least two cubicles

Does the proposed new or upgraded public toilet have:

- ☐ footprint capacity to support at least two cubicles
- ☐ data showing existing toilet/s are overcapacity (eg data showing over 80 visits a day, often a waiting line, frequent community requests to provide more)

Decommissioning public toilets

Decommissioning of toilets must demonstrate all of the following:

- Facilities do not provide all-abilities access; and upgrade options are very expensive and challenging
- Facilities have persistent safety or anti-social behavior issues that require closure or relocation
- Alternative public toilets are within 5-10 minutes drive
- Community consultation has been undertaken on potential decommissioning.

Part 2 - Prioritisation and Recommendations - Draft

Existing Public Toilets in Open Space

Mix of Public Toilet Types in Open Space

Hume City is well provisioned with public toilets when compared to other Melbourne municipalities.

Council manages 57 public toilets in open space reserves as of July 2026. This includes:

- 16 standalone custom-built public toilets
- 40 standalone semi-automatic public toilets
- 1 co-located pavilion toilet (semi-automatic)

Opening Hours

Public toilets are open to the public

- Winter: 6.00am - 6.00pm 7 days a week
- Summer: 6.00am - 8.30pm 7 days a week

Over 75% are locked remotely (with sensors in place to ensure no one is locked inside). Remote locking is preferred for public toilets wherever possible.

Location Equity

Since 2022, Council has installed eight new public toilets in established suburbs to address service gaps and more than 12 public toilets in new suburbs.

This analysis considered the number of open spaces with toilets in a suburb (or part-suburb for the much larger Craigieburn and Sunbury); and the population density of each suburb.

Public toilet provision gaps are highest in Bulla, Meadow Heights, and Roxburgh Park: followed by Tullamarine, Jacana, Gladstone Park and emerging growth areas.

Visitor Experience Equity

Large regional and district 'recreation reserves' will benefit most from public toilets. This is because they provide a variety of visitor experiences (such as play, picnics, sports, events, walking loops) and invite people to stay for over two hours.

Public toilets are to be designed and sited in accordance with Hume's Landscape Guidelines - Public Toilets. The Guidelines set out expectations for material durability, minimising potable water use, greenhouse emissions and waste creation.

30 out of 36 recreation reserves have public toilets.

Urban civic plazas are also a priority for public toilets.

Total number of toilets by 2045

All new public toilets listed right will be subject to community consultation and feasibility investigations.

If all are feasible, this will result in approximately 88 public toilets in open space in Hume by 2045.

Works - New Toilets in Gap Areas

New public toilets

New public toilets will be prioritised in large regional and district recreation reserves with a primary purpose of sport or social recreation; and in urban civic squares.

Public toilets along walking and cycling trails are supported in larger recreation reserves along the route rather than quieter sections of the trail.

New public toilets in growth area suburbs

At least 12 new 'recreation reserves' will be created in the growth areas of Sunbury, Craigieburn, Greenvale, Mickleham and Kalkallo over the coming 10-15 years.

These reserves are known as 'active open spaces' in Precinct Structure Plans. They will be classified as 'regional' or 'district' scale with a primary function of 'sport' and will have public toilets as guided by the Open Space Strategy Infrastructure Levels of Service..

New public toilets in established suburbs

In the established suburbs there are six recreation reserves with 'sport' as the primary function that need a public toilet. These are:

- Bulla Parklands
- Laura Douglas Reserve, Broadmeadows
- John Ilhan Memorial Reserve, Westmeadows
- Gladstone Park Recreation Reserve
- Jacana Recreation Reserve
- Leo Dineen Reserve, Tullamarine.

There are two with 'social recreation' as the primary function that will be investigated for public toilet demand and feasibility.

- Spavin Lake Reserve, Sunbury.
- Shankland-Tarcoola Reserve, Meadow Heights

For urban civic plaza's, a public toilet at Olsen Square Broadmeadows will be delivered, if feasible.

New public toilets in smaller reserves

New public toilets are not supported in smaller 'neighbourhood' or 'local' scale reserves. except where an existing commitment has been made.

In existing areas, this includes:

- Girgarre Street Reserve, Broadmeadows
- Buchan Street Reserve, Meadow Heights
- Bradfield Avenue Reserve, Greenvale

In new growth areas, this includes:

- Bardsley Crescent Reserve, Sunbury
- Delphi Boulevard Reserve, Sunbury (or alternative)
- Hockley Avenue Reserve, Mickleham
- Errol Boulevard Reserve, Mickleham
- Turquoise Way (Ngurrak biik) Reserve, MIckleham

Supporting public toilets in parks larger than neighbourhood will best ensure Council's investment in public toilets is where they will be most used.

Condition of Existing Public Toilets

Accessibility Inclusion - within the cubicle

'Accessible toilets' are larger self-contained cubicles designed for people with disabilities and wheelchairs.

'Ambulant toilets' are cubicles with higher toilet seats and grab rails to aid users.

In Hume:

- 74% of toilet blocks have an accessible cubicle
- 20% have ambulent cubicles
- 6% have neither accessible or ambulent cubicles.



Accessibility Inclusion - within the reserve

The following features help people access public toilets:

- Carparking within 50m of the public toilets
- A seamless path between carpark and toilet
- Disabled carparking bay/s (unless onstreet only)
- Wayfinding and toilet signage.

In Hume, 85% of public toilets have nearby carparking, with only 60% providing a seamless path to the public toilet. Upgrade works to improve access is a priority.

On-toilet signage and wayfinding can be improved.

Gender Inclusion and Family Friendly

87% of public toilet blocks have an all-gender cubicle.
17% have separate male/female cubicles.
79% of toilet blocks have a baby change facility.

Eight toilet blocks need upgrading to provide all-gender options. It is noted that Muslim communities often seek separate male and female cubicles.



Works - Upgrades & Renewal

Upgrade and renewal works

Public toilets will be upgraded if they are not meeting accessibility standards AS1428.1 , and/or there is high user demand and additional cubicle/s are needed.

Public toilets will be renewed (no increase in facilities) where there is frequent damage, high vandalism, accessibility and/or maintenance difficulties.

Pathway works will be undertaken where there is no seamless path to a carpark.

Upgrade works to provide accessible cubicle/s

Priority to upgrade with accessible cubicle/s, all gender inclusion and baby change facilities. These are:

- O'Shannassy Passage, Sunbury
- Apex Park, Sunbury
- Roxburgh Park Homestead Park
- Craigieburn Bicentennial Park

Post masterplanning, these toilets need upgrading.

- John Laffan Reserve, Craigieburn
- Westmeadows and Willowbank Reserves
- Seth Raistrick Reserve, Campbellfield

Public toilets with high user demand to be monitored, and additional cubicle added if confirmed:

- Dallas Dargie Plaza
- The Nook, Sunbury

Upgrade works to provide accessible path

Priority works to upgrade to an unobstructed all-abilities path from carpark to public toilet include:

- *Sunbury:* Eric Boardman Reserve, Sacred Drive Reserve
- *Greenvale:* Destination Park, Greenvale Rec Reserve
- *Broadmeadows:* Jack Roper Reserve (northeast), Seabrook Reserve, Anderson Reserve
- *Craigieburn:* DS Aitken Reserve, Grand Boulevard Reserve
- *Mickleham:* English Street Reserve

Investigate and where feasible, set aside on-street carparking with path to toilet in the following reserves:

- *Sunbury:* John McMahon Reserve
- *Greenvale:* Greenvale Drive Reserve, Drummond St
- *Craigieburn:* Centennial Park Drive Reserve
- *Kalkallo:* Cilantro Drive Reserve

A designated disabled carparking space is required for all public toilets, except those with limited on street parking only. For limited on-street parking, provide at least two bays with kerb ramps and path to toilet.

Renewal works

Public toilets priority renewal works are needed at:

- Golden Sun Moth Reserve, Craigieburn
- Seabrook Reserve, Broadmeadows
- Sacred Drive Reserve, Sunbury

The renewal works will improve durability and environmental sustainability. Additional renewal projects will emerge in response to vandalism and wear and tear and these will be identified in the four year review.

Public Toilets - Additional considerations

Cost Considerations for New Public Toilets

To maximise value for money, new public toilets need to be located for greatest community benefit and use.

The annual cost of maintaining most public toilets (with 2 cubicles) is up to $14,000 per year in 2026 including cleaning contracts, soap, sanitary and sharps disposal services, and third party toilet provider inspections and basic maintenance.

All costs will increase annually with CPI and upon contract renewals every 5-7 years.

Vandal repair and maintenance is an additional cost and mostly relates to custom-built public toilets. There is a life cycle cost benefit of vandal proof design and materials when constructing custom built toilets.



Changing Places

Changing Places are facilities designed to support people with profound disabilities by including adult change tables, hoists, screens and large circulation spaces. The layout is determined by the Changing Places organisation.

Access is by a Master Locksmith Access Key (MLAK) which carers have for use at any Changing Place

Facilities with accessible adult change facilities are located in the following open space reserves:

- Jack Roper Reserve, Broadmeadows
- Craigieburn Anzac Park, Craigieburn

Additional Changing Places facilities are needed in open space in Sunbury, and another in Mickleham/Kalkallo. Changing Places accreditation will be sought for Craigieburn Anzac Park, and new facilities considered at Golden Sun Moth Reserve in Craigieburn.

The reserves will be selected in discussion with the Changing Places organisation.

Decommissioning public toilets

Toilets can be decommissioned if demonstrating :

- Facilities do not provide all-abilities access and upgrade options are very expensive and challenging
- Facilities have persistent safety or anti-social behavior issues that require closure or relocation
- Alternative public toilets are within 5-10 minutes drive
- Community consultation has been undertaken on potential decommissioning.

One toilet is recommended for decommissioning. Will Will Rook Pioneer Cemetery public toilet (below) is no longer needed as there are two other public toilets within 400m. The bluestone toilets will be converted to a public shelter.



New proposals for public toilets

The Public Toilet Framework identifies future public toilet projects, subject to feasibility and community consultation, and prioritises upgrades and renewals.

Any additional location or project must be supported by a clear assessment against the Framework criteria and identify which approved priority it will replace or defer.

Communication

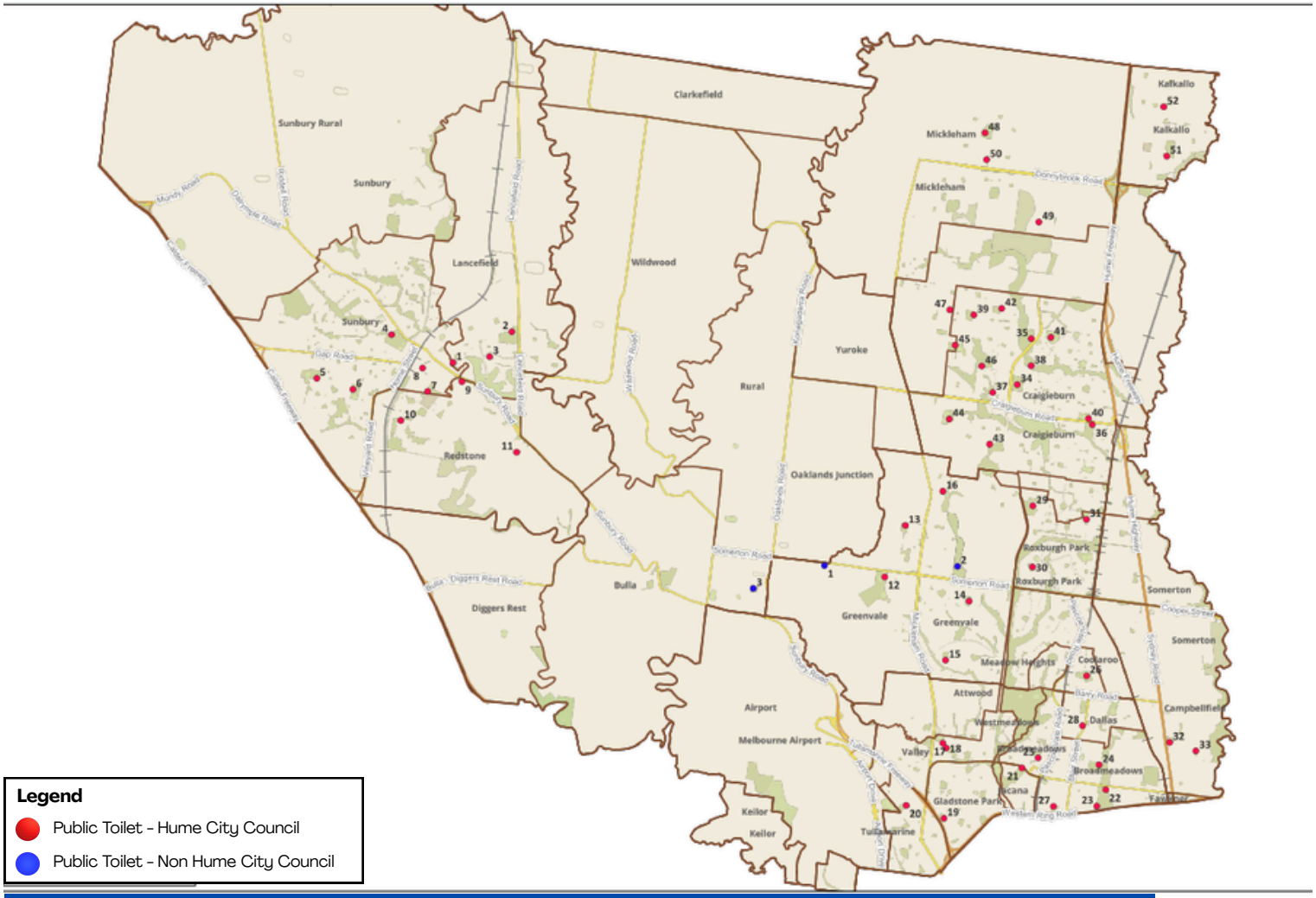
Hume will communicate its public toilet facilities and intended works in the following way:

- Update the Hume City Council website
- Update the National Toilet Map
- Update Changing Places Map
- Improvement in park toilet and wayfing signage

DRAFT for consultation

Council welcomes your thoughts on the Draft Public Toilets in Open Space Framework by the 3 Dec 2026.

Call 9205 2200 or email feedback to OpenSpacePlanning@hume.vic.gov.au



Public Toilets in Open Space - May 2026

Hume City Council

Legend

Id	Precinct OSS No	Public Toilet in Open Space	Authority
1	2-1	THE NOOK AND BICENTENNIAL PARK	HCC
2	2-9	JOHN MCMAHON RESERVE	HCC
3	2-12	TULSA DRIVE RESERVE	HCC
4	3-6	SUNBURY REC RESERVE 1 (ROTARY PARK)	HCC
5	3-13	ERIC BOARDMAN MEMORIAL RESERVE	HCC
6	3-14	LANGAMA PARK	HCC
7	3-24	MARY WICKS RESERVE	HCC
8	3-96	O'SHANASSY STREET RESERVE	HCC
9	4-6	APEX PARK	HCC
10	4-10	JACKSONS PARK - GALAXYLAND	HCC
11	4-21	SACRED DRIVE PARK	HCC
12	6-2	GREENVALE RECREATION RESERVE	HCC
13	6-12	GREENVALE GARDENS RESERVE	HCC
14	6-13	GREENVALE DRIVE RESERVE	HCC
15	6-14	DRUMMOND STREET RESERVE	HCC
16	6-19	DESTINATION PARK	HCC
17	7-7	WESTMEADOWS RESERVE	HCC
18	7-6	WESTMEADOWS FORESTER HALL	HCC
19	7-12	ELMHURST PARK	HCC
20	7-26	DERBY STREET RESERVE	HCC

Id	Precinct OSS No	Public Toilet in Open Space	Authority
21	8-6	JOHNSTONE STREET RESERVE	HCC
22	8-9	JACK ROPER RESERVE (NORTH EAST)	HCC
23	8-9	JACK ROPER RESERVE	HCC
24	8-11	SEABROOK RESERVE (CREEK)	HCC
25	8-15	BROADMEADOWS TOWN PARK	HCC
26	8-16	PROGRESS RESERVE	HCC
27	8-24	ANDERSON STREET RESERVE	HCC
28	8-28	DARGIE COURT DALLAS ACTIVITY CENTRE	HCC
29	9-3	ARENA RECREATION RESERVE	HCC
30	9-17	ROXBURGH HOMESTEAD PARK	HCC
31	9-19	PATULLOS LANE RESERVE	HCC
32	10-15	SETH RAISTRICK RESERVE	HCC
33	10-17	ALLAN BARRY RESERVE	HCC
34	11-02	CRAIGIEBURN ANZAC PARK	HCC
35	11-03	GOLDEN SUN MOTH PARK	HCC
36	11-06	CRAIGIEBURN GARDENS	HCC
37	11-11	HIGHLANDS LAKE	HCC
38	11-15	CENTENNIAL PARK DRIVE RESERVE	HCC
39	11-22	GRAND BOULEVARD RESERVE	HCC
40	11-23	D.S AITKEN RESERVE	HCC

Id	Precinct OSS No	Public Toilet in Open Space	Authority
41	11-24	HIGHGATE RECREATION RESERVE	HCC
42	11-25	NEWBURY HOCKEY AND LACROSSE RESERVE	HCC
43	11-26	RHYOLITE DRIVE RECREATION RESERVE	HCC
44	11-28	VANTAGE BOULEVARD RECREATION RESERVE (ASTON FIELDS)	HCC
45	11-27	HIGHLANDER DRIVE RECREATION RESERVE (THE BRIDGES)	HCC
46	11-29	HUME TENNIS AND COMMUNITY CENTRE	HCC
47	11-65	ROSETTE PARADE RESERVE (TRILLIUM)	HCC
48	12-9	MICKLEHAM RECREATION RESERVE (MERRIFIELD)	HCC
49	12-15	ENGLISH STREET RESERVE	HCC
50	12-19	FOUNDATION PARK	HCC
51	13-11	KALKALLO RECREATION RESERVE	HCC
52	13-22	CILANTRO STREET RESERVE	HCC
1	06-01	WOODLANDS HISTORIC PARK (PARKS VIC)	PARKS VIC
2	06-03	GREENVALE RESERVOIR PARK (PARKS VIC)	PARKS VIC
3	05-15	BULLA CEMETERY (CEMETERY TRUST)	CEMETERY TRUST