
HUME CITY COUNCIL

Council Annual Action Plan 2025/26



Hume
Proud



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2025/26 Council Annual Action Plan

Council Plan 2025–2029

The Council Plan 2025–2029 (**our Plan**) sets out Council’s strategic direction and what we seek to achieve over the next four years under four priorities:

Priority 1: A liveable city of well-designed and connected places
Priority 2: A climate resilient city with a healthy natural environment
Priority 3: A healthy community that is inclusive and proud
Priority 3: A well governed Council that is strategic and trusted

These priorities are supported by eleven strategic objectives, which together set the strategic context for all other strategies, plans and policies, and inform the prioritisation, allocation and management of our assets and resources. By taking an integrated approach to our strategic planning, it ensures that everything we do aligns to our Community Vision and delivers maximum benefit to our community.

Our Plan will be achieved through our work – the service, projects and programs we deliver – our advocacy and the decisions we make.

Council’s day-to-day work (core actions) contribute to the achievement of our strategic objectives. Strategic actions, including major initiatives and significant pieces of work, contribute to the achievement of the strategies identified under the each of the strategic objectives in our Plan.

Strategic actions are determined on an annual basis, informing the development of our annual budget, and are set out in a separate Council Annual Action Plan (**CAAP**). This approach enables our Plan and Council’s performance to be reviewed each year and our annual work program to adapt and respond to the evolving community needs and any challenges or opportunities that may emerge.

As our Plan will be implemented over four years, it is not expected that a strategic action will be identified for all 34 strategies each year.

2025/26 Council Annual Action Plan

Our 2025/26 CAAP sets out 59 strategic actions that we undertake during the 2025/26 financial year to contribute to the achievement of the strategic objectives in our Plan.

Actions that form our *Municipal Public Health and Wellbeing Plan* (MPHWP) are highlighted with a plus icon (+) and actions that form our *Disability Action Plan* (DAP) are highlighted with a hat icon (^).

Work on all actions will occur throughout the year until 30 June 2026, with each quarter shown as a solid dot (●) in the timeframe column. If an action is due to be completed earlier, the remaining quarters are shown as a hollow dot (○).

Progress of CAAP actions is tracked and reported to the community through quarterly updates and Council’s Annual Report. This reporting also tracks Council’s progress towards the achievement of our strategic objectives via the strategic indicators in our Plan.

The 2025/26 CAAP should be read in conjunction with the Council Plan.

Priority 1: A liveable city of well-designed and connected places

Strategic objective	Strategy *	CAAP no.	2025/26 action	Timeframe / delivery	Lead Department
SO1.1 Liveable places that are inclusive and accessible + ^	1.1.1	1	Progress the Cloverton Metropolitan Activity Centre master plan in partnership with the Regional Partnership +	● ● ● ●	City Strategy
	1.1.1	2	Finalise a progress report for the Broadmeadows Metropolitan Activity Centre precinct road map in partnership with State Government, Wurundjeri Woi Wurrung and the Broadmeadows Suburban Revitalisation Board +	● ● ● ●	Strategic Projects & Places
	1.1.1	3	Deliver and activate the Sunbury Community Arts and Cultural Precinct +	● ● ○ ○	Strategic Projects & Places
	1.1.1	4	Prepare and finalise disability design guidance to inform the Community Infrastructure Design Guidelines and Council's approach to land use planning and design and present to Council for adoption + ^	● ● ● ●	Community Health & Wellbeing
	1.1.1	5	Prepare and finalise the Public Toilet Framework and present to Council for adoption +	● ● ● ○	City Strategy
	1.1.2	6	Complete business case for Craigieburn Arts Centre and present to Council for consideration in March 2026 +	● ● ● ○	City Lifestyle
	1.1.2	7	Prepare and finalise the Dog Off-Leash Framework and present to Council for adoption +	● ● ● ●	City Strategy
	1.1.2	8	Prepare and finalise the Progress Reserve master plan and present to Council for adoption +	● ● ● ○	Strategic Projects & Places
	1.1.3	9	Finalise the Sunbury Transport Plan (as pilot) as part of implementing the Transport Strategy +	● ● ○ ○	City Strategy
	1.1.3	10	Commence the preparation of the other precinct plans to support the implementation of the Transport Strategy +	● ● ● ●	City Strategy
	1.1.4	11	Update the Housing Diversity Strategy and prepare amendment to implement into the Hume Planning Scheme (in 2026/27) +	● ● ● ●	City Strategy
SO1.2 A strong and diversified local economy + ^	1.2.2	12	Deliver place management support to small shopping strips and retail and hospitality businesses +	● ● ● ●	Economic Development
SO1.3 Safe and well maintained places + ^	1.3.1	13	Expand the deployment of mobile CCTV by 65% to enhance detection and deterrence of littering and illegal dumping +	● ○ ○ ○	City Safety
	1.3.1	14	Implement Keep Hume Clean campaign, including the 'Dob in a Dumper' campaign +	● ● ● ●	Waste & Sustainability
	1.3.2	15	Update the Domestic Animal Management Plan and present to Council for adoption by December 2025 +	● ● ○ ○	City Safety

* Refer to Council Plan 2025-2029 page 55 – 57 for wording of strategies under strategic objective 1.1, 1.2 and 1.3.

Priority 2: A climate resilient city with a healthy natural environment

Strategic objective	Strategy *	CAAP no.	2025/26 action	Timeframe / delivery	Lead Department
SO2.1 Protection and enhancement of our natural environment +	2.1.1	16	Prepare amendment to implement the Rural Strategy into the Hume Planning Scheme, including green wedge management requirements +	● ● ● ●	City Strategy
	2.1.2	17	Work with the Chain of Pond Collaboration, including Traditional Owners, to improve the Moonee Ponds Creek waterway +	● ● ● ●	City Strategy
	2.1.2	18	Work with the Jacksons Creek biik wurrdha Parklands Partnership Group, including Traditional Owners to implement the Regional Parklands Plan to protect and enhance the cultural and ecological values of the parklands +	● ● ● ●	City Strategy
	2.1.2	19	Work with the marram baba Merri Creek Regional Parklands Partnership Group, including Traditional Owners to implement the Future Directions Plan to protect and enhance the cultural and ecological values of the parklands +	● ● ● ●	City Strategy
	2.1.3	20	Deliver community education programs aimed at less engaged cohorts to empower Hume residents to reduce negative waste behaviours +	● ● ● ●	Waste & Sustainability / Strategic Communications
SO2.2 Reduce carbon emissions and adapt to climate change +	2.2.1	21	Transition the Newbury Community Centre to full electrification +	● ● ● ●	Climate Action Integration
	2.2.1	22	Undertake an electrification feasibility study for the Broadmeadows Aquatic and Leisure Centre and SPLASH +	● ● ● ●	Climate Action Integration / Active Living
	2.2.1	23	Replace gas hot water at Council facilities with electric heat pump systems +	● ● ● ●	Climate Action Integration
	2.2.1	24	Transition Council's fleet passenger vehicles and light commercial vehicles to Electric Vehicles (EVs) when due for replacement +	● ● ● ●	Assets
	2.2.2	25	Design the Kalkallo Recreation Reserve stormwater harvesting project +	● ● ● ●	Climate Action Integration / Infrastructure Delivery
	2.2.2	26	Construct the Jack Roper Reserve stormwater harvesting project +	● ● ● ●	Climate Action Integration / Infrastructure Delivery
	2.2.3	27	Deliver the Hume Home Energy Upgrades Program with Council rebates for concession card holders +	● ● ● ●	Climate Action Integration

* Refer to Council Plan 2025-2029 page 59 – 60 for wording of strategies under strategic objective 2.1 and 2.2.

Priority 3: A healthy community that is inclusive and proud					
Strategic objective	Strategy *	CAAP no.	2025/26 action	Timeframe / delivery	Lead Department
SO3.1 Advancement of social justice and addressing inequalities + ^	3.1.1	28	Update the Social Justice Charter (including investigation for the relaunch of the Hume Citizens Bill of Rights) and present to Council for adoption +	● ● ● ●	Community Health & Wellbeing
	3.1.1	29	Prepare a discussion paper that explores opportunities for alternative and sustainable food models in Hume +	● ● ○ ○	Community Health & Wellbeing
	3.1.2	30	Deliver a cost-of-living support package to improve access to affordable leisure and recreation opportunities for families and young people +	● ● ● ●	Active Living
SO3.2 A healthy community with access to opportunities + ^	3.2.1	31	Finalise the Active Living Plan, including the Football (Soccer) Plan and present to Council for adoption +	● ● ○ ○	Active Living
	3.2.1	32	Finalise the Sunbury Aquatic and Leisure Master Plan and present to Council for adoption +	● ● ● ○	Active Living
	3.2.1	33	Prepare the Park It Program (Phase 2) school precinct mapping to inform improved active travel initiatives +	● ● ● ●	Community Health & Wellbeing
	3.2.1	34	Deliver pilot program in Broadmeadows aimed at reducing vaping and smoking in public areas +	● ● ● ●	Community Health & Wellbeing
	3.2.1	35	Finalise updating the Gambling Harm Minimisation Policy and present to Council for adoption +	● ● ● ●	Community Health & Wellbeing
	3.2.2	36	Review outcomes of the Free from Violence Program (2021–2025) and prepare a local Family Violence Prevention Action Plan to guide Council's efforts to end family and gender-based violence +	● ● ● ●	Community Health & Wellbeing
	3.2.4	37	Support the delivery and integration of the Northern Study Hub at Council offices in Broadmeadows +	● ● ● ●	Strategic Projects & Places
SO3.3 An inclusive and socially connected community that celebrates diversity and culture + ^	3.3.1	38	Support the LGBTIQ+ Community Working Group to deliver its final report and recommendations to Council for consideration +	● ● ● ○	Community Health & Wellbeing
	3.3.1	39	Install public art and murals in community spaces through the dedicated capital works program +	● ● ● ●	City Lifestyle
	3.3.2	40	Deliver the Victorian Interfaith Festival in collaboration with Faith Communities Council of Victoria and Hume Interfaith Network (HIN) +	● ● ○ ○	Community Health & Wellbeing
	3.3.3	41	Deliver an annual program of events that acknowledge significant dates for Aboriginal and Torres Islander peoples +	● ● ● ●	Community Health & Wellbeing
	3.3.4	42	Investigate opportunities for skills based training to build the capacity of community event organisers and improve the sustainability of local events +	● ● ● ●	City Lifestyle

* Refer to Council Plan 2025-2029 page 63 – 65 for wording of strategies under strategic objective 3.1, 3.2 and 3.3.

Priority 4: A well governed Council that is strategic and trusted

Strategic objective	Strategy *	CAAP no.	2025/26 action	Timeframe / delivery	Lead Department
SO4.1 A high performing organisation that prioritises continuous improvement, safety and accountability	4.1.1	43	Implement a Councillor Professional Development Program to guide annual training requirements for Councillors	● ● ● ●	Governance
	4.1.1	44	Design an organisational approach to service planning +	● ● ● ●	Organisational Performance & Strategy
	4.1.3	45	Update the long-term Financial Plan, including Revenue and Rating Plan and present to Council for adoption by 31 October 2025	● ● ○ ○	Finance
	4.1.3	46	Update the long-term Asset Plan and present to Council for adoption by 31 October 2025	● ● ○ ○	Assets
	4.1.3	47	Finalise the Strategic Property Management Framework and present to Council for adoption	● ● ● ●	Strategic Projects & Places
	4.1.4	48	Establish a Councillor Working Group to develop an updated approach to quarterly corporate reporting that integrates reporting on the Council Plan, capital works program and annual budget to maximise accessibility to the community	● ● ● ●	Organisational Performance & Strategy / Project Management Office / Finance
	4.1.5	49	Implement the Leader Induction Program	● ● ● ●	Org Capability
SO4.2 An organisation that demonstrates leadership and strong advocacy + ^	4.1.5	50	Deliver the Customer Experience Performance Training to all customer facing employees	● ● ● ●	Customer Experience
	4.2.1	51	Deliver the 2025 Australian Local Government Women's Association (ALGWA) Victorian Conference to lead promotion of female leadership in the local government sector	● ○ ○ ○	Governance
SO4.3 A responsive and engaged organisation that works with our community	4.2.2	52	Prepare an Advocacy Strategy and present to Council for adoption +	● ● ○ ○	Government Relations & Advocacy
	4.3.1	53	Deliver the customer service live website Webchat +	● ● ● ●	Customer Experience
	4.3.1	54	Deliver improved accessibility of online self-service customer service options +	● ● ● ●	Customer Experience
	4.3.1	55	Deliver on-hold customer service phone messages in top languages for Hume City +	● ○ ○ ○	Strategic Communications
	4.3.1	56	Deliver an interactive community capital works spatial tool +	● ● ● ○	Organisational Performance & Strategy / Information Technology
	4.3.2	57	Implement an updated approach to capturing community views through annual surveys and engagement practices +	● ● ● ●	Organisational Performance & Strategy
	4.3.2	58	Expand the Multicultural Communications Advisory Group +	● ○ ○ ○	Strategic Communications
	4.3.2	59	Inform the community of the Hume Places Review and how Council plans and prioritises streetscape upgrades in local activity centres +	● ● ● ○	Strategic Projects & Places

* Refer to Council Plan 2025-2029 page 67 – 69 for wording of strategies under strategic objective 4.1, 4.2 and 4.3.